

# Appendix 1 - 2023/24 Q4

## LEADER - TRANSPORT AND INFRASTRUCTURE, HIGHWAYS PFI AND TRANSPORT STRATEGY, STRATEGIC OVERSIGHT AND EXTERNAL PARTNERSHIPS

Cabinet Member: Councillor Phil Jordan	
<b>Portfolio Responsibilities:</b> <ul style="list-style-type: none"> <li>• Strategic Oversight</li> <li>• Integrated Care System (ICS)</li> <li>• County Deals and Evolution</li> <li>• Civic Affairs and Events</li> <li>• Communications and Design</li> <li>• Covid Recovery</li> <li>• Transformational Change</li> </ul>	<ul style="list-style-type: none"> <li>• Parking Services</li> <li>• Floating Bridge</li> <li>• Harbours</li> <li>• Concessionary Fares</li> <li>• Subsidised Bus Services</li> <li>• Highways PFI Contract</li> <li>• Highways Authority</li> </ul>

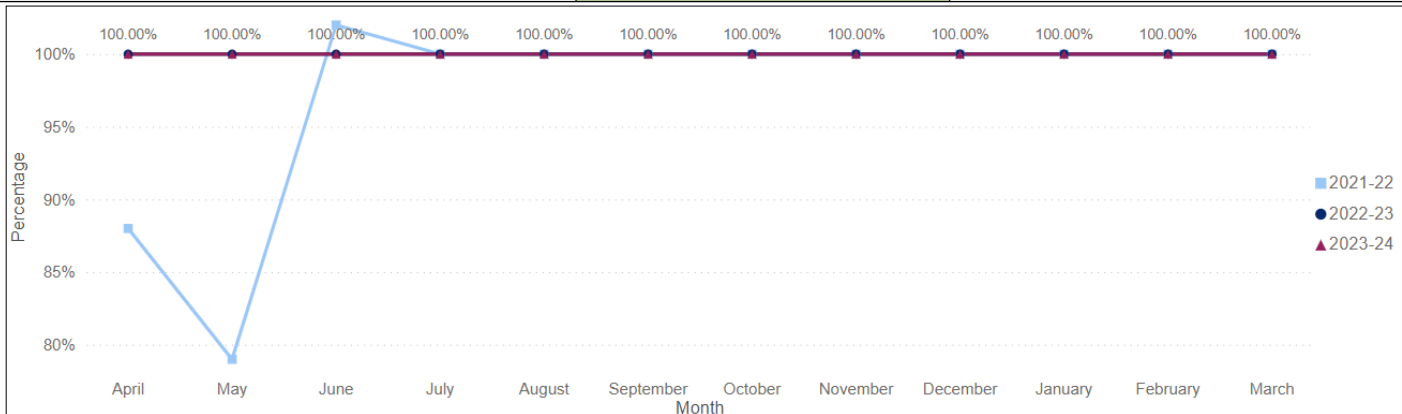
### Performance Measures

#### Percentage of Category 1 Emergency Responses within 2 hours (hazardous potholes, fallen trees, street lighting etc.)

**Aim:** 100 percent Category 1 Emergency Responses within 2 hours.

**UN Sustainable Development Goal:** 9

<b>Most Recent Status:</b> March 2024	<b>GREEN</b>
<b>Previous Status:</b> December 2023	<b>GREEN</b>



- Category 1 defects require remedial action within two hours to ensure the highway remains safe.
- 2-hour defects may include:
  - Potholes.
  - Fallen trees / branches.
  - Damaged street furniture (vandalism or vehicular collision).
  - Street light outage.
  - Damaged kerbing.
  - Damaged tactile crossing.

- Island Roads have attended 553 Category 1 defects over quarter 4 and achieved 100 percent of occurrences within two hours.
- Category 1 defects are notified to Island Roads and recorded in their asset management system. These are reviewed for compliance with contract by the Commercial Manager.

**Percentage of highways inspections undertaken (Sec 58 Highways Act Compliance)**

**Aim:** 100 percent of highways inspections undertaken.

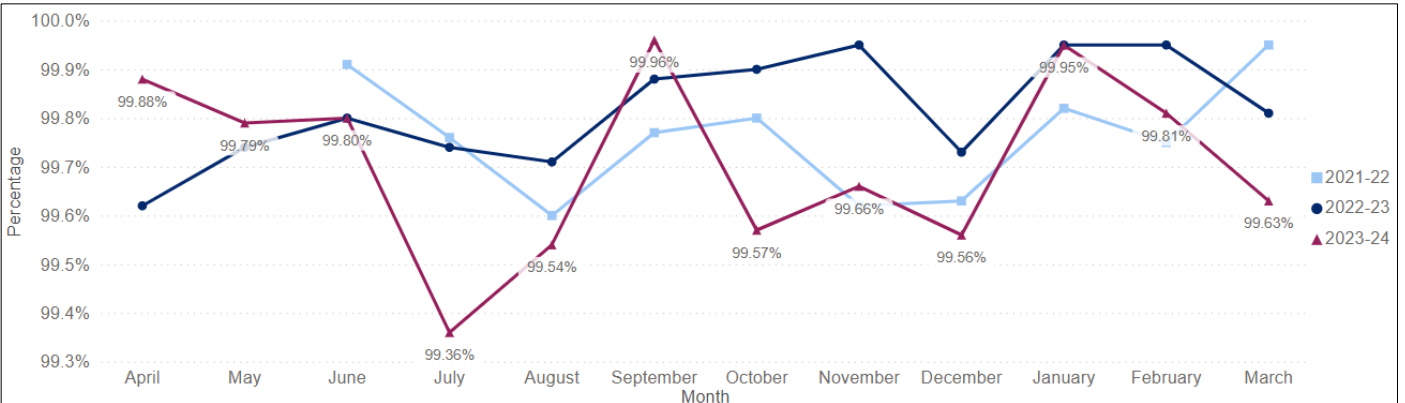
**UN Sustainable Development Goal:** 9

**Most Recent Status:** March 2024

**GREEN**

**Previous Status:** December 2023

**GREEN**



- Island Roads undertook 6,154 of 6,167 inspections within the timeframe expected during quarter 4.
- The average number of safety inspections per month is 2,119 with an average performance of 99.75 percent.
- The contract requires these to be done monthly and quarterly, so Island Roads are complying with contractual requirements.

**Number of public transport users**

**Aim:** Increase in the number of public transport users.

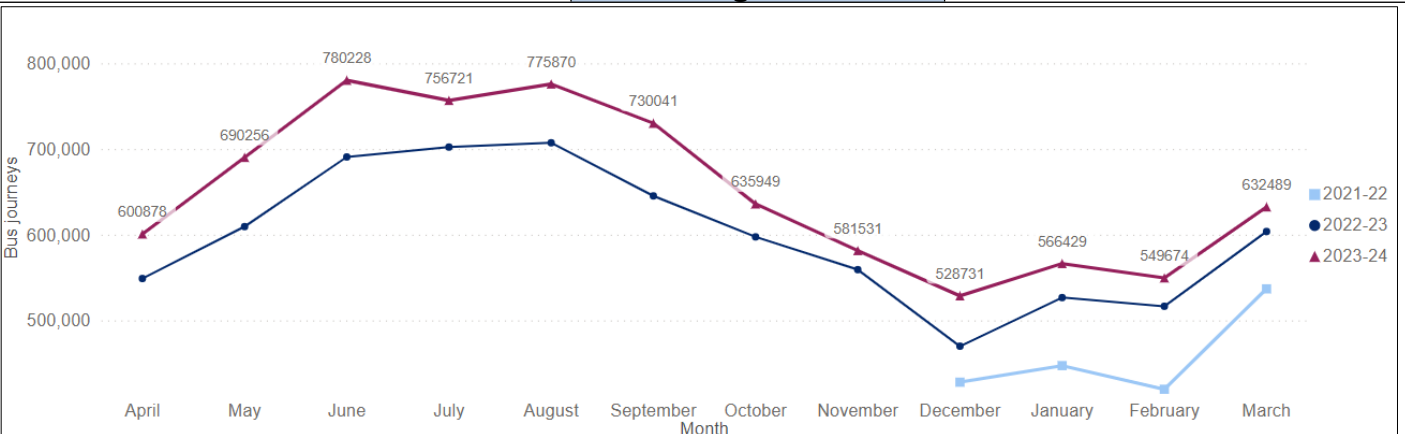
**UN Sustainable Development Goal:** 9

**Most Recent Status:** March 2024

**Monitoring Measure**

**Previous Status:** December 2023

**Monitoring Measure**



- Data for Bus travel on the Island is provided by Southern Vectis.
- Only Southern Vectis figures are available currently due to various data issues.
- Public transport users, travelling by bus are consistently higher in 2023-2024 than in previous years.

### Car parking utilisation

**Aim:** Increase in car parking utilisation.

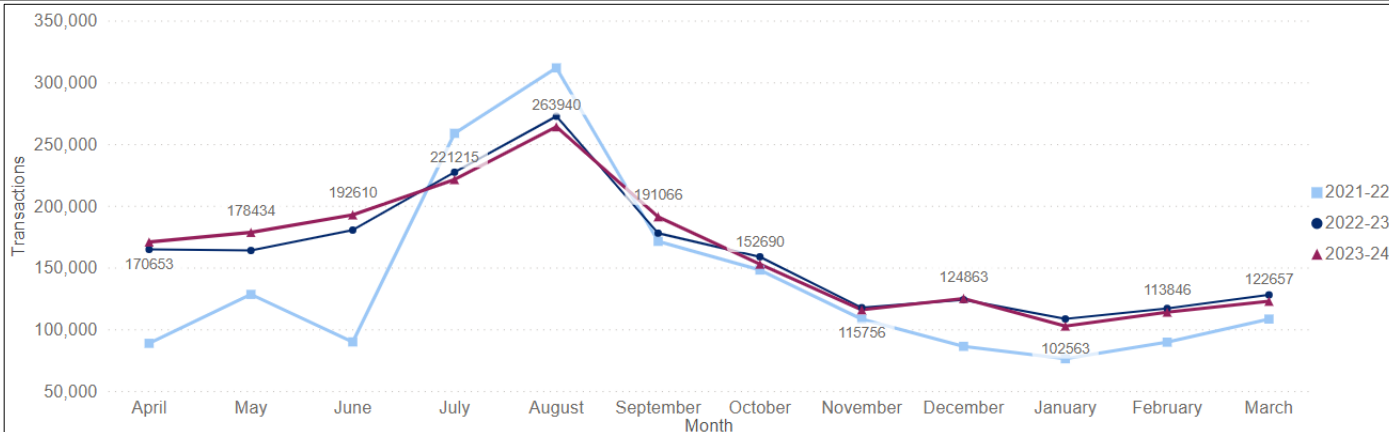
**UN Sustainable Development Goal:** 9

**Most Recent Status:** March 2024

**Monitoring Measure**

**Previous Status:** December 2023

**Monitoring Measure**



- Pay and Display transaction data is extracted from the Flowbird (ticket machine manufacturer), back-office communications system (Smartfolio) and PayByPhone transactions data from our PayByPhone back-office system.
- The volume of car parking transactions remains in line with the same time last year.

### Floating bridge number of foot passengers

**Aim:** Increasing number of foot passengers.

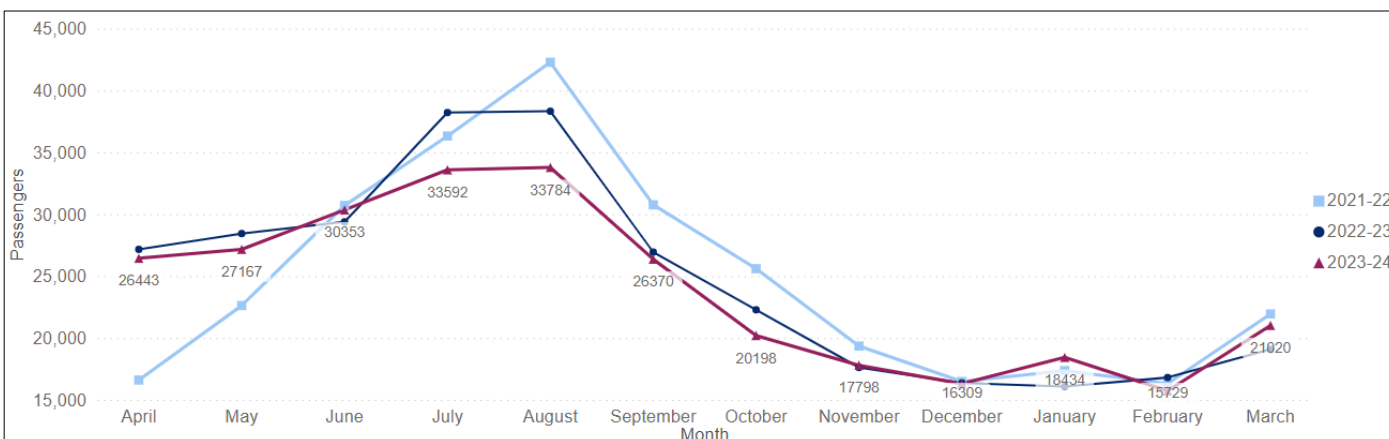
**UN Sustainable Development Goal:** 9

**Most Recent Status:** March 2024

**Monitoring Measure**

**Previous Status:** December 2023

**Monitoring Measure**



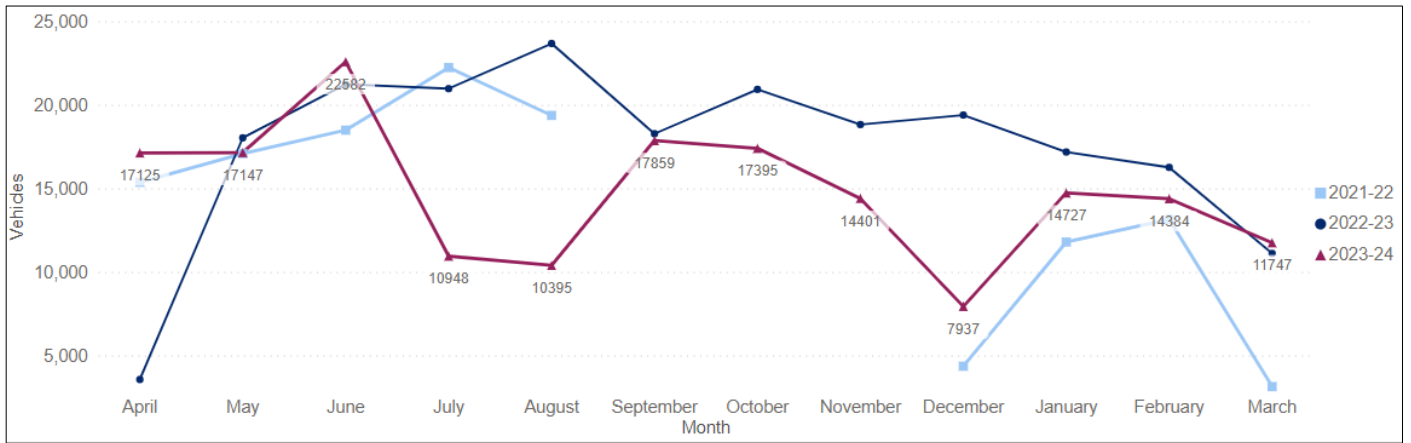
- The service was suspended between 10:30 and 16:00 on 26 February due to strong winds and tide.
- The service was also suspended between 4 to 10 March due to the annual refit and again 28 to 30 March to fit a new electrical relay.

### Floating bridge number of vehicles

**Aim:** Increasing number of vehicles.

**UN Sustainable Development Goal:** 9

<b>Most Recent Status:</b> March 2024	<b>Monitoring Measure</b>
<b>Previous Status:</b> December 2023	<b>Monitoring Measure</b>



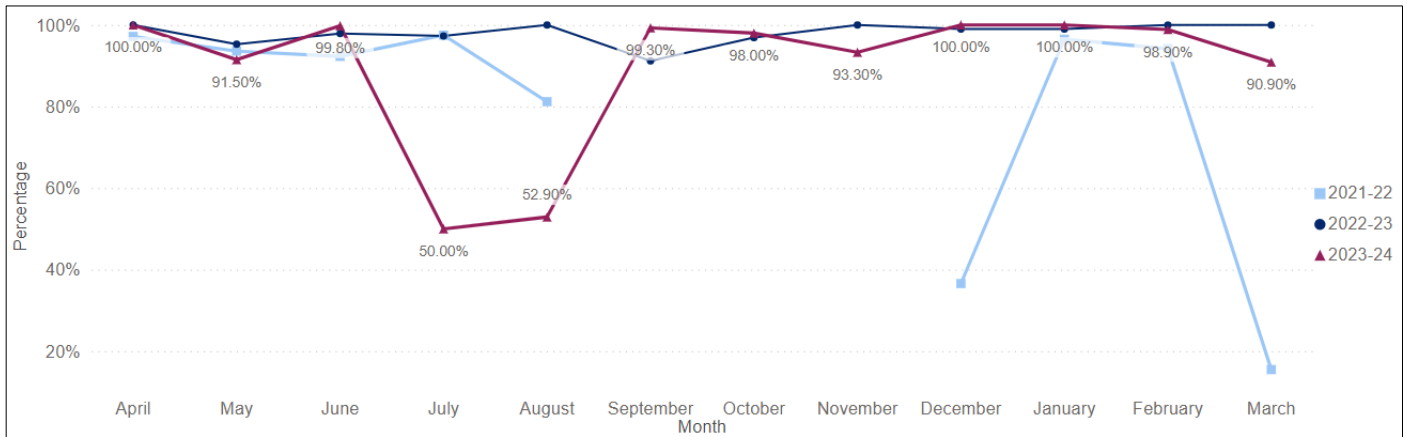
- The service was suspended between 10:30 and 16:00 on 26 February due to strong winds and tide.
- The service was also suspended between 4 to 10 March due to the annual refit and again 28 to 30 March to fit a new electrical relay.

**Floating bridge hours operated as a percentage of scheduled hours**

**Aim:** High percentage of hours operated, as a proportion of scheduled hours.

**UN Sustainable Development Goal:** 9

<b>Most Recent Status:</b> March 2024	<b>Monitoring Measure</b>
<b>Previous Status:</b> December 2023	<b>Monitoring Measure</b>



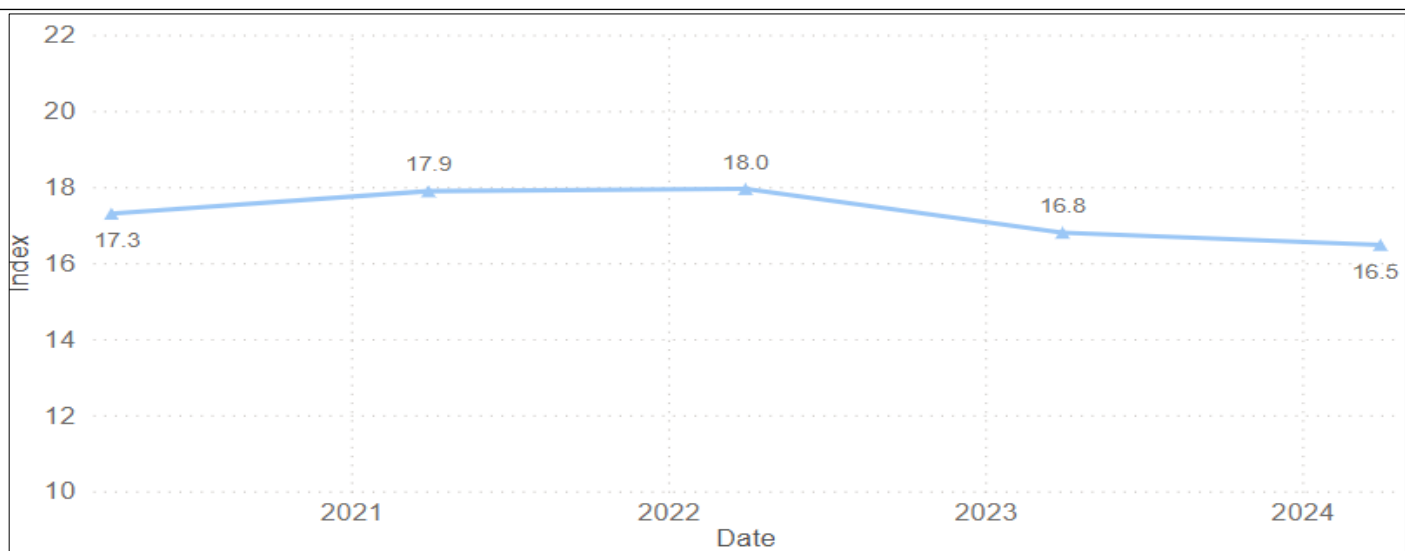
- The service was suspended between 10:30 and 16:00 on 26 February due to strong winds and tide.
- The service was also suspended between 4 to 10 March due to the annual refit and again 28 to 30 March to fit a new electrical relay.

**Average road condition index (WWCI) hierarchy 1 roads**

**Aim:** Not Applicable

**UN Sustainable Development Goal:** 9

<b>Most Recent Status:</b> March 2024	<b>Monitoring Measure</b>
<b>Previous Status:</b> March 2023	<b>Monitoring Measure</b>



- The actual information provided is for hierarchy 1 roads reported as part of the Private Finance Initiative (PFI) contract.
- Hierarchy 1 refers to the most important category of roads managed as part of PFI based on traffic flows on monitoring lengths of these roads.

**Average footway condition**

**Aim:** Not Applicable

**UN Sustainable Development Goal:** 9

**Most Recent Status:** March 2024

**Monitoring Measure**

**Previous Status:** March 2023

**Monitoring Measure**



- The actual information provided is an average across all hierarchies and districts reported as part of the PFI contract.

**Service Updates - Key Aspirations and Ongoing Business**

Public consultations that have opened during Quarter 4 are:

- **Draft health contributions supplementary planning document** – The Isle of Wight Council is consulting on the draft Health Contributions Supplementary Planning Document (SPD). It will be adopted as an SPD to use when making planning decisions. Consultation commenced 16 February and closed 2 April 2024.

- **A3056 Traffic Regulation Order (TRO) Consultation** – The Isle of Wight Council was awarded £2.1m from the Department for Transport's Safer Roads Fund for major safety improvements to one of the Island's busiest roads, the A3056 between Blackwater and Lake. Consultation commenced 1 March and closed 29 March 2024.
- **Carisbrooke TRO Consultation** - We are repeating the consultation for Carisbrooke due to a clerical error in the Carisbrooke draft notice back in October 2023. Consultation commenced 1 March and closed 29 March 2024.
- **Sex Establishment Licensing Policy** - The Isle of Wight Council's Sex Establishment Licensing Policy is currently being reviewed. The Licensing Authority is required to regularly review the policy to guide applicants through the Licensing process and to assist councillors in their decision making with regards to permitting Sex Establishments. Consultation commenced 8 March and closed 5 April 2024.

Public consultations that have closed during Quarter 4 are:

- **Traffic Regulation Orders (TRO) District 6** – The process for introducing changes on the highway is regulated by the law. Every proposal is advertised in the press, inviting public feedback to be given within 28 days of the proposal notice.
- **School Transport Policy Consultation** - The School Transport Policy sets out the legal responsibilities of the Council. It must help with transport to school or education settings for children and young people living in the local authority area.
- **Post 16 Transport Consultation** - The Post 16 Transport Policy is consulted on annually. Approved changes to the policy will apply to new applications from September 2024.
- **Draft Sustainable Drainage Systems (SuDS)** - Sustainable Drainage Systems, or SuDS, are a way to manage surface water. They copy the way that rainwater drains in a natural landscape. The draft supplementary planning document outlines the design principles required to deliver SuDS on the Isle of Wight. It provides advice on including SuDS within any new development.
- **Street Furniture Licensing Policy Highways Act 1980 Section 115E** - The Isle of Wight Council's Street Furniture Licensing Policy intends to update the authority's Highway Permissions Policy and aims to support businesses understand where the placing of objects or structures on the highway may be permitted.
- **Traffic Regulations Orders (TRO) District 4** - The process for introducing changes on the highway is regulated by the law. Every proposal is advertised in the press, inviting public feedback to be given within 28 days of the proposal notice.
- **Budget 2024/25** - Residents and organisations, council tax and business rate payers were invited to have their say on the council's budget and council tax for 2024/25.
- **Community Safety Partnership Survey 2023** - Island residents were asked to complete a short survey about their feelings around community safety on the Island.

**The following activity supports UN Sustainable Development Goal 3:**

It was decided at Full Council to increase the price of the tourist parking permit to 80% of the daily parking rate. No changes to other permit charges were made.

**The following activity supports UN Sustainable Development Goal 9:**

Hampshire County Council Commercial Services have been issued with the specification of what is required in relation to the Local Transport Plan 4 (LTP4). It is hoped that work will commence on revising the draft LTP4 in the coming weeks, to be in place for sharing with Cabinet for approval in the Summer.

The draft Local Cycling and Walking Infrastructure Plan (LCWIP) for the Bay Area has been received and is being reviewed ahead of it being added to the forward plan for ratification by Cabinet.

Further guidance from the Department of Transport has been received which means that the revised Bus Service Improvement Plan (BSIP+) is due to be published by 12 June 2024. Currently support is being commissioned from Hampshire County Council Commercial Services. In the meantime, approval has been granted by the portfolio holder to utilise the remainder of the BSIP+ funding for local bus service enhancements.

No significant progress has been made on local safety-based highways improvement schemes. All schemes are currently facing delays because of resourcing, procurement, technicalities, impact of severe weather and capacity of contractors.

A report on the Island Wide Speed Assessment project is planned to be submitted to Cabinet for approval in the autumn.

The floating bridge undertook an annual refit between 4 and 11 March 2024. On the 14 March, Cabinet unanimously agreed to replace the current floating bridge. The executive body agreed that previous information, gathered by the council in multiple reports and reviews, should be used to inform the next stages of replacing the vessel. The council will be working with consultants 3S, which recently carried out computer modelling and an analysis of Floating Bridge 6 and determined the vessel would always need a push boat to help it cross the river at strong tides. The consultants also said that any replacement vessel would have to be radically redesigned with a new hull and superstructure to be able to journey across the river successfully.

The council continues to work with Island Roads Services Ltd to resolve the historic disagreements. The council continues to monitor, inspect, and challenge all contracted services where appropriate. All safety-based highways improvement schemes are currently facing delays because of resourcing, procurement, technicalities, the impact of severe weather and the capacity of contractors.

The current priority for local traffic arrangements in the Undercliff area is to deliver the remodelling scheme at the junction of Rectory Road, Church Street, Newport Road and High Street, Niton. The feasibility design element has been commissioned with Island Roads, with the design due to be received by the end of April. The designs will then be reviewed to decide whether the full detailed design can be commissioned.

## Strategic Risks

Achieving the vision for the Island		
Assigned to: Chief Executive		
Inherent Score	Target Score	Current Score (February 24)
14 HIGH	6 LOW	12 HIGH
August 23		
November 23	September 23	June 23
12 HIGH	13 HIGH	12 HIGH

**No change to risk score**

**Dealing with threats to business continuity (including cyber incidents)**

**Assigned to: Chief Executive**

Inherent score	Target score	Current score (February 24)
12 HIGH	6 LOW	9 MEDIUM
Previous scores		
November 23	September 23	June 23
9 MEDIUM	9 MEDIUM	9 MEDIUM
<b>Risk score is consistent</b>		

**Ability to manage the impact of the cost-of-living crisis (CoLC) on the council's activities and sustain service delivery.**

**Assigned to: Chief Executive**

Inherent score	Target score	Current score (February 24)
12 HIGH	6 LOW	12 HIGH
Previous scores		
November 23	September 23	June 23
12 HIGH	12 HIGH	12 HIGH
<b>Risk score is consistent</b>		

**Failure of the Highways PFI contract resulting in significant financial and operational disruption for the council and its residents**

**Assigned to: Director of Community Services**

Inherent score	Target score	Current score (February 24)
16 VERY HIGH	5 LOW	9 MEDIUM
Previous scores		
November 23	September 23	June 23
9 MEDIUM	9 MEDIUM	9 MEDIUM
<b>No change in risk score</b>		